

Why is NEURO ceasing operations?

After almost two years and numerous attempts to grow our business we were not able to gain sustainable market share to build a successful enterprise.

When will NEURO cease operations?

NEURO will cease trading on 1st July 2010 at 17:00 BST, i.e., matching services for all traded instruments on NEURO and NEURO Dark will end.

How will this affect NEURO participants?

NEURO will not start-up on Friday 2nd July 2010. Participants will not be able to log into their ports.

Can ports be turned off prior to 1st July 2010?

Firms that wish to turn off their order entry ports prior to 1st July should contact NEURO Market Operations at +44 (0)20 7065 8160.

Order entry ports with no activity for 4 consecutive days will be turned off by NEURO Market Operations. Orders sent via a port that has been turned off will receive a reject message.

Will my trades continue to be cleared and settled?

All trades executed on NEURO will be cleared and settled through EMCF until the final trade date of 1st July 2010. The final day of settlement will be 6th July 2010, 3 business days from 1st July 2010.

Will firms be charged port fees for May until close?

No

Will firms be charged co-location fees for May until close?

No

When will I receive my final NEURO invoice?

You should receive your final invoice no later than July 2010.

When do firms that have equipment in the data centre need to vacate?

Firms utilizing NEURO co-location services will be given 60 days notice to remove their equipment.

What do I do if I wish to migrate my order flow to the Equiduct platform, as mentioned in your recent press release?

If you wish to have your order flow migrated to the Equiduct platform, it will be necessary to retain your NEURO lines, and please contact Equiduct Sales at +44(0)20 3102 4080 to begin the membership process.

What is the process for removing equipment from the data centre?

Firms can arrange for the collection of their equipment from the data centre or NEURO will ship it based on participant instructions. Please contact NEURO Market Operations at +44 (0)20 7065 8160 to make arrangements.

How do Participants disconnect their lines?

Participants should contact their Telco providers directly regarding disconnecting their lines.

Who can I contact for more information?

NEURO Market Operations: +44 (0)20 7065 8160

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